

Custom Mouthguards & Retainers

## Payment, warranty terms

- We accept cash, check or credit/debit cards.
- Statements are sent on the first of the month for cases delivered the previous month. We request payment by the 15th.
- A 3% late fee will apply for balances paid after 15th.
- We offer a no-hassle remake on appliances within 6 months of delivery. However, if the issue is caused by repeated poor impressions, we reserve the right to charge for the remake.
- Please advise your patients they are not to eat while wearing their appliance, as that will void the warranty.